

Test

Hays • Northern QLD



Base pay

\$90,000 - \$150,000



Work type

Full time



Contract type

Permanent

Perks

PAID PARENTAL LEAVE

SALARY SACRIFICE

Skills

LARGE-SCALE

LIFE CYCLE

PASSPORT

PMO

TEAM LEAD

WRITTEN AND VERBAL

Full job description

Your new company

Based in tropical QLD city of Townsville which boasts 300 days of sunshine per year, Townsville City Council, the largest local government authority in Northern Australia, are seeking an IT Technology Manager (titled Team Manager Digital and Technology) to lead multiple teams that work all across the council.

Your new role

This new role reports directly into the newly appointed Chief Digital and Information Officer (CDIO) and leads the specially created (and multi-disciplinary) Digital and Technology function whose aim is manage, operate and oversee all business facing technology teams thought out the council.

As the Team Manager you will oversee 25[JN1] permanent technical members

Job details



Date posted

20 Apr 2022



Expired On

01 Aug 2022



Category

Information Technology



Occupation

Testing & Quality Assurance



Base pay

\$90,000 - \$150,000



Contract type

Permanent



Work type

Full time



Job mode

Standard business hours



Work Authorisation

AUSTRALIAN CITIZEN / PERMANENT RESIDENT

of staff plus any additional contractors and 3 rd party vendors. The Townsville City Council staff in this department are broken down into four specific teams: ITS Business Partnering (comprised of Business Partners, Business Analysts and Project Officers), ITS Service Desk, Business Support and Project Managers, each with a team lead who will report directly into you.

As the leader of the Digital & Technology function your duties and responsibilities will vary across a multitude of areas including planning, strategy, budgets, technical management people leadership, personnel reviews/management, and resources management.

The successful applicant will have experience in one or more of technology project governance (within the PMO domain preferred), contract and vendor management, and/or in IT asset life cycle management for software and hardware.

Under new management, the IT/Technology division direction is changing with their focus shifting to customer experience which will see greater interaction between IT and the wider business and the community. This role is the key interface with the Council and will have a major impact on its success.

An insight into some of the day-to-day responsibilities of this role are as follows:

- Liaise with business unit leaders to identify technology needs and requirements
- Lead project governance across all technology projects
- Coordinate with other technology leaders across the organisation
- Conduct senior personnel reviews and management meetings
- Establish a positive culture of growth and collaboration within your teams

What you'll need to succeed

You will need experience/knowledge across the following:

- Leadership capabilities
- Working across and with large scale enterprise level solutions
- Program Management and/or working within a PMO
- Vendor management and contract negotiation
- Proactive leader capable of managing large and dispersed teams
- Ability to view technology from a business perspective and an understanding of strategy, processes and governance
- Fiscal discipline
- Advanced written and verbal communication skills
- Full Australian working rights

What you'll get in return

For your commitment to this outstanding opportunity, Townsville City Council offers a competitive salary of between \$128,000 - \$156,000 base. Additionally, it also provides numerous benefits including:

- 13.5% super
- 4 weeks annual leave
- 10 days Personal/Carers Leave
- 14 weeks paid Parental Leave
- Domestic and Family Violence Leave
- Natural Disaster Leave
- Long Service Leave available pro rata after 7 years
- Salary Sacrifice opportunities
- Learning and Development opportunities
- Fitness Passport program
- Employee Loyalty Program offering discounts at selected local businesses
- Employee Assistance Program
- Active Family Social Club
- Flexible working arrangements

What you need to do now

If you are interested in this role, click 'apply now' or email an up-to-date resume to Toby.Applegate@Hays.com.au.

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